

OT/G - 10/4/2022-23, dt: 20/12/2022

<b>Organisation Details</b> Type: Central Autonomous Ministry: Ministry of Health and Family Welfare Department: Department of Health and Family Welfare Organisation: North Eastern Indira Gandhi Regional Institute of Health and Name: Medical Sciences (NEIGRIHMS) Office Zone: Neigrihms, Shillong	<b>Buyer Details</b> Designation: Stores and Procurement Officer Contact No.: 0364-2539032-213 Email ID: harendra.dey@nic.in GSTIN: N Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India
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Financial Approval Detail		Paying Authority Details	
IFD Concurrence:	Yes	Payment Mode:	Offline
Designation of		Designation:	A Accounts officer
Administrative Approval:	Director, Head of Dept: M-06/2022-23/Pt I	Email ID:	accounts.neigrihms@nic.in
Designation of Financial	DD(A) & DDO: C-464/2022-23: Biometric	GSTIN:	N
Approval:	Attendance System for MBBS	Address:	P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

<b>Seller Details</b>	
GeM Seller ID:	1210180000094747
Company Name:	TECHWEB
Contact No.:	09774025154
Email ID:	sanjay.shillong@gmail.com
Address:	GROUND FLOOR, SANJAY KUMAR SINGH, TECHWEB, KEATING ROAD, SHILLONG, Meghalaya-793001, -
MSME verified:	Yes
MSME Registration number:	UDYAM-ML-04-0001114
MSME Social Category:	General
MSME Gender:	Male
GSTIN:	17AOLPS6658K2ZW

  
 Sanjay Shillong  
 Sept

Faculty  
Student  
Sept

\*GST / Tax invoice to be raised in the name of - Consignee

Product Details						
#	Item Description	Ordered Quantity	Unit	Unit Price (INR)	Tax Bifurcation (INR)	Price (Inclusive of all Duties and Taxes in INR)
1	<b>Product Name :</b> Realtime Experience Smart--REALTIME BIOMETRICS INDIA PRIVATE LIMITED Android Based Tablet integrated with Biometric Identification Device Housed in Rugged Casing <b>Brand :</b> Realtime Experience Smart--REALTIME BIOMETRICS INDIA PRIVATE LIMITED <b>Brand Type :</b> Unregistered Brand <b>Catalogue Status :</b> OEM verified catalogue <b>Selling As :</b> Reseller not verified by OEM <b>Category Name &amp; Quadrant :</b> Tablet Based Biometric Attendance System (Q2) <b>Model:</b> T502L (A) <b>HSN Code:</b> HSN not specified by seller	15	pieces	93,000	<b>GST (18%) :</b> 212,796.61 <b>GST Cess 1 (0%) :</b> 0 <b>GST Cess 2 (0 per accounting unit) :</b> 0 <b>Input Tax Credit (ITC) on GST :</b> - <b>ITC on GST Cess 1 :</b> - <b>ITC on GST Cess 2 :</b> -	1,395,000

Total Order Value (in INR)

1,395,000

Consignee Detail							
S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By	
	Designation: - Email ID: consne3.neighnris.ml@gembuyer.in Contact: -	① Dean & ② D A T Patroing ③ Doghe / Dorech. In / DTX Nealeen Realtime Experience Smart- REALTIME BIOMETRICS INDIA PRIVATE				④ Magnan 15 Dec	

Days

Signature: \_\_\_\_\_

Realtime Experience Smart-**REALTIME BIOMETRICS INDIA PRIVATE**

Store & Procurement Officer  
MEGRIMS Shillong-16

Address: P.O. NEIGRIHMS,  
Mawdlangdiang, Shillong,  
EAST KHASI HILLS, MEGHALAYA-  
793018, India

Device Housed in Rugged Casing

2022

**Product Specification for Realtime Experience Smart--REALTIME BIOMETRICS INDIA PRIVATE LIMITED Android Based Tablet integrated with Biometric Identification Device Housed in Rugged Casing**

Specification	Sub-Spec	Value
Biometric Attendance System	Type	Android Based Tablet integrated with Biometric Identification Device Housed in Rugged Casing
Tablet Specifications	Screen Size (Inches)	8 ≤ N
	Screen Type	capacitive Touch Screen with 16 million colours
	Screen Resolution (Pixel)	1024 x 600
	Processor Speed (GHz)	1.3
	RAM (GB)	2
	Internal storage (GB)	16
	Storage Expandability upto (Through micro SD Card) (GB)	16
	Number of USB Port	1
	Number of Micro USB Port	1
	Front Camera (Mega Pixel)	5
	Sim Card Slot (Number)	1
	Battery Back up (Minimum) (Minutes)	180
	Network connectivity	LAN + Wifi 802.11b/g/n both
	USB Cable Connectivity	Standard + Micro Both
	Data Support	4G/LTE
	Internal Speakers	Yes
	Orientation of the Tablet in Casing	Vertical
Biometric Attendance System Specification	Queue Throughput (Number of people to mark attendance within one minute)	30
	Operational Endurance	24 x 7
	STQC Certified Biometric Identification Device	Single Fingerprint Scanner
	STQC certified Single Finger-Print / Iris biometric device for Aadhar Authentication with driver, in built template extractor software/SDK(mandatorily with license, if required)	Yes
	STQC Certificate number	FPS-18
	STQC Certificate valid upto	2024
	UIDAI Registered Device Certification available	Yes
	UIDAI Registered Device Certificate number	UIDAI-BDC5-AUTH-ACL
	UIDAI Registered Device Certificate valid upto	2024
	Position of Biometric Scanner in the System	fingerprint scanner should be ergonomically placed to support ease of usage for biometric attendance in standing posture of the users
Casing	Device Casing Material	Polycarbonate
	Casing Thickness (mm)	25
	Ingress Protection Rating	IP 65
	Drop Test Compliance for Casing from a height of 1 meters	Yes
	Separate Charging Non USB Port Availability with AC Adaptor	Yes
	Micro USB host cable	Yes
	ROHS Compliance Certificate	No
	Operating Temperature Range (Degree C)	-20
	Storage Temperature Range (Degree C)	60
	Operating Humidity (RH) (%)	20

Mixed Product

Types Test Certificate Provides all mechanical and Environmental tests from

*Signature*

*Signature*



STQC certified lab	
If Yes, TTC number and Date	na
If Yes, Name of the Lab	na
If Yes, Address of the Lab	na
On Site OEM Warranty (Year)	2

**Buyer Defined Additional Specification for Realtime Experience Smart--REALTIME BIOMETRICS INDIA PRIVATE LIMITED Android Based Tablet integrated with Biometric Identification Device Housed in Rugged Casing**

Specification	Value
Detail Specification	Specification mentioned Attached in ATC document will supersede the Above specification
The bid include SITC of AEBAS systems (Supply ,installation,testing & commissioning with laying Fiber optic cable (Armoured cable-12000 mtrs)& integration with NIC/NMC server /System	The bid include SITC of AEBAS systems & fibre optic cable (Supply ,installation,testing & commissioning with laying Fiber optic cable (Armoured cable-12000 mtrs)& integration with NIC/NMC server /System
Necessary electrical point, Switches , sockets need for installation of these systems must be covered in this bid	Necessary electrical point, Switches , sockets need for installation of these systems must be covered in this bid
Warranty -5 years	Warranty -5 years
All spares , consumables/Accessories such as Adapters,battery related to these system must be Covered under warranty	All spares , consumables/Accessories such as Adapters,battery related to these system must be Covered under warranty

**Corrigendum**

1. **Extended Upto** : 2022-10-21 19:00:00
2. **Extended Upto** : 2022-10-24 14:00:00
3. **Extended Upto** : 2022-10-28 09:00:00
4. **Extended Upto** : 2022-11-04 14:00:00
5. **Extended Upto** : 2022-11-08 14:00:00

**General Clauses w.r.t RCM/FCM**

1. Where ever RCM is applicable, for sellers (Regular GST registered seller who opted out of FCM as per notifications of GST like GTA , unregistered seller), Buyer have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this contract. Seller will invoice buyer with Zero GST and GST cess.
2. For Registered sellers as per FCM, rates will be inclusive of prescribed rate of GST and GST cess. ITC available to buyer as shown in the bid document have been applied while evaluating the bids. Seller has liability of paying the GST and GST cess to the govt and same will be charged from buyer while invoice.
3. For Registered sellers who opted for RCM while quoting for specified category under section 9(3) like GTA rates will be exclusive of GST and GST cess. GST and GST cess as indicated by the buyer in the bid document payment of GST and GST Cess will be the liability of buyer.
4. For Unregistered sellers Liability of payment of GST and GST cess is in Buyers scope. GST and GST cess as indicated by the buyer in the bid document will be the liability of buyer , Unregistered seller will invoice buyer with zero GST and Zero GST cess.
5. For sellers under Composition Scheme: There is no liability of payment of GST and GST cess in Buyers cope. Seller will invoice Zero GST and GST cess in the invoice to buyer.

**Terms and Conditions**

**1. Special terms and conditions- Version:1 effective from 04-05-2020**

- 1.1 Tablet Based Biometric Attendance System should have Android 4.4.x or higher, unrooted and Safety Net passed.

**2. General Terms and Conditions-**

- 2.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- 2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

**3. Buyer Added Bid Specific Terms and Conditions-**

*[Signature]*

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NEIGRIIMS Shillong-19

Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

3.2 Buyer Added Bid Specific ATC:  
Buyer Added text based ATC clauses

File no:-NEIGR/S&P/M-06/2022-23/Pt-I

### (A) Buyer Added Bid Specific Terms and Conditions

#### 1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

#### 2. Generic

Experience Criteria: The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

#### 3. Generic

IT equipment shall be IPv6 ready from day one.

#### 4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

#### 5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

#### 6. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

#### 7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

#### 8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods ,Training of operators and providing Statutory Clearances required (if any)

#### 9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

#### 10. Turnover

Signature of Bidder

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NEIGRIHMS Shillong-18



certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant/ Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

#### 11. OEM

**IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

#### 12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender, bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

**Question 1. How to calculate Local Content?**

**Answer:** Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) \* 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

**Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?**

**Answer:** In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) \* 100/ (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

#### 13. Service & Support

**Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

#### 14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and Corrigendum if any.

#### 17. Certificates



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**18. Certificates**

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

**19. Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

**20. Certificates**

To be eligible for award of contract, Bidder/ OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates.

**21. Warranty**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

**22. Warranty**

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

**23. Warranty**

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. The comprehensive warranty shall be covering the following scope all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

**24. Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

**25. Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

**26. Past Project Experience**

For fulfilling the experience criteria any one of the following documents may be considered as valid proof meeting the experience criteria:

- Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- Execution certificate by client with order value.
- Any other document in support of order execution like Third Party Inspection release note, etc.

**27. Past Project Experience**



The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

#### 28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

#### 29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

#### 30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

#### 31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / Internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

#### 32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / Internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

#### SPECIFICATION:-

(A) Scope of work & Document details

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A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as " Non-Responsive"
1	Cost of spare parts, consumables and accessories which are not covered under warranty & CMC period has to quote as percentage value in the Technical Bid (Additional Doc 1 as percentage of cost of system and financial document attachment. Consumables with price frozen for 10 years , or else will be consider to be cover throughout the warranty & CMC period.
2	Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue ,Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"
4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be "Additional Doc 4(Requested in ATC)"
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the items supplied in this particular tender including third-party items and turnkey works .
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.
C	Scope of work
1	The bidder has to mandatorily quote for all the items /stores mentioned in the Technical Specification & Scope of Work ,failing which bid will be treated as " Non-Responsive"
D	E-bidder have to adhere to Government of India, Ministry of Finance, PPDDivision Public procurement order OM F.No.6/18/2019-PPD dated 23rd July,2020 inserting Rule 144(Xi)in GFR 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

Specifications: Android based tablet integrated with Biometric identification device, housed in rugged casing.

- Should be STQC Certified Biometric Identification Device - Single Fingerprint Scanner
- Finger-Print/Iris scanner Biometric device for Aadhar Authentication
- With driver, in built
- Template extractor
- Software/SDK (mandatorily with license, if required)
- Should have STQC Certificate number with mention of the STQC Certificate valid up to

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• Position of Biometric Scanner in the System

Fingerprint scanner should be ergonomically placed to support ease of usage for biometric attendance in standing posture of the users

• Casing

Device Casing Material

Other Tough Material

Casing Thickness (mm)

5

Ingress Protection Rating

IP 54

Drop Test Compliance for Casing from a height of 1 Meters

- Should have Separate Charging Non USB Port Availability with AC: Adaptor
- Green Resolution (Pixel)

Min 1024 x 600

• Processor Speed (GH,) Min 1.3

- RAM (GB) -Min 2 GB
- Internal storage (GB):-min 16 GB

Storage Expandability up to (Through micro SD Card) (GB) Min 32

- Number of USB Port-1
- Number of Micro USB Port-1
- Front Camera (Mega Pixel)-5
- Sim Card Slot (Number)
- Battery Back up-600 (Minimum) (Minutes)
- Network connectivity-4G lite
- USB Cable Connectivity
- Data Support

- Internal Speakers-Yes

Orientation of the Tablet in Casing -Vertical

• Biometric Attendance System Specification

LAN + Wifi 802.11b/g/n both

Standard + Micro Both

• Queue Throughout (Number of people to Mark attendance within One minute)-60

Miscellaneous

- Micro USB host cable- Yes
- ROHS Compliance-Yes Certificate
- Operating Temperature Range (Degree C)-0-50 deg
- Storage Temperature Range (Degree C)
- Operating Humidity (RH) %-30-90%
- On Site OEM Warranty(Year)-5 years

3.3 Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

  
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OT/G-1014/2022-23, dt: 20/12/2022

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as under towards the cost of Purchase order/Contract placed on the Seller for Supply of Goods/Services as per the contract for making payment to the Seller subject to deduction of TDS as applicable:

Organisation Details	Buyer Details
Type: Central Autonomous Ministry: Ministry of Health and Family Welfare Department: Department of Health and Family Welfare Organisation: North Eastern India Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS) Office Name: Neigrihms, Shillong	M-06/22-23/Pt I Name: Harendra Dey Designation: Stores and Procurement Officer Email ID: harendra.dey@nic.in GSTIN: N Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA - 793018.

Financial Approval Detail	
Designation of official providing Administration approval: Director, Head of Dept: M-06/2022-23/Pt I IFD Concurrence / Competent Authority (HOD / Head of Office) Approval Required? YES Budget availability YES Designation of official providing Financial approval: DD(A) & DDO: C-464/2022-23; Biometric Attendance System for MBBS	C-464/2022-23, dt 14/12/22

Seller Details
Company Name: TECHWEB Email ID: sanjay.shillong@gmail.com Address: TECHWEB, SHILLONG, Meghalaya - 793001

#	Item Description	Model	Ordered Quantity	Unit	Price per Unit inclusive of all Duties and Taxes (in INR)	Total Price (inclusive of all Duties and Taxes (in INR))
1	Realtime Experience Smart--REALTIME BIOMETRICS INDIA PRIVATE LIMITED Android Based Tablet integrated with Biometric Identification Device Housed in Rugged Casing	T502L (A)	15	pieces	93000.0	1395000.0
Total Order Value (in INR)						1395000.0

S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	MANAB JYOTI BORKAKOTY consne3.neigrihms.mil@gembuyer.in P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS MEGHALAYA - 793018	Realtime Experience Smart--REALTIME BIOMETRICS INDIA PRIVATE LIMITED Android Based Tablet integrated with Biometric Identification Device Housed in Rugged Casing	-	15	15-Dec-2022	14-Jan-2023

Terms &amp; Conditions

Store & Procurement Officer  
NEIGRIHMS Shillong-18



- This issues under the power delegated to Ministries/Department of the Government of India/organization/state vide Annexure to schedule V of the Delegation of Financial Power Rules, 1978 as amended from time to time or as per applicable delegation of financial power rules as approved and amended time to time by the competent authority of the buyer organization.

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

*Signature*

*AS*

*Signature*

Store & Procurement Officer  
NEIGRIHMS Shillong-18



NORTH EASTERN INDIRA GANDHI REGIONAL INSTITUTE OF  
HEALTH AND MEDICAL SCIENCES, SHILLONG

### List of Reference

20 22-23

FILE No. NEIGR-U+P/M-06/2022-23/P+2

20

SUBJECT: Biometric Attendance

## NOTES AND ORDERS

DD (A)

Refer notes ante at pre-pages.  
the per unit cost seems to be on higher  
side. Price justification may be sought  
with break up of components as per tender  
please.

Competent authority may see and dissent if he is of different opinion.

Director

*Signature*  
25/11/2022

निदेशक अनुभाग  
Director's Section  
डी. ओ. आर. / D.O.R. 21/12  
हस्ताक्षर / Signature \_\_\_\_\_

निदेशक अनुभाग  
Director's Section  
मो. डी. / D.O.D. 21/11/22  
Signature [Signature]

③ Reference note ante.

③ In respect of AEBAS as per NMC requirement, the unit prices as per requirement/specifications is placed alongside for perusal (Ileg x) Fiber cabling

④ The cart is in view of the same  
Total working and largely the same  
for about 12000 metres covering  
OPD, Administrative block and UG & College  
block phase. The cart is in view of the  
about and purification documents are  
placed alongside for perusal please.

(5) For hand placed please.

03/04/11

DD 4 d/s plane

Director

*Angela*  
06/12/2022



# Realtime T502 L (A) Advance

## Advance Aadhaar Enable Biometric Attendance Device



### SPECIFICATION

» FingerPrint Supplier	<b>Startek</b>
» Finger Model	<b>FM220U</b>
» OS Version	Android 11.0
» CPU Model	MEDiatek
» CPU Speed	1.5GHz
» RAM/Type	2 GB
» ROM/Type	16 GB
» Screen Size	7 inch
» Communication	Wifi, 4G LTE, Bluetooth, USB, Micro USB, <b>LAN</b>
» Screen Resolution	1024x600
» Screen Brightness(cd/sqm)	250cd/sqm
» Wifi Mode	802.11 b/g/n
» Wifi Hotspot	YES
» Wifi Direct	YES
» Bluetooth Support	YES 2.0
» GPS	YES
» Internal Modem	2G/3G/4G LTE
» Support Bands	All Indian <b>SIM Card</b>
» Sim Port	2x2FF (mini)
» USB Port(Micro/Mini/A)	MicroUSMx2 (Optional)
» Charger Port	DC 2.5mm
» Sensor	Accelerometer
» Camera Front	5.0 MP Auto Focus
» Battery Capacity	5600mAh
» Environmental :	
» Temperature (degC)	-5~+45
» Relative Humidity (%)	20~85 (Non Condensing)



Fingerprint Recognition



4G LTE



Micro USB



Wifi



Bluetooth



GPS



DC Charging



USB Link



TCP/IP



Battery



*Apur. Geat kelly*



Realtime Biometrics India (p) Limited

VISIT US : WWW.REALTIMEBIOMETRICS.COM | CUSTOMER SUPPORT HQ : +91 - 8743 6742 24



+91-8860 8860 86

Neighborhood Officer  
NEIGHBORHOOD OFFICER



Realtime

T502 L (A)

Advance

**REALTIME**<sup>®</sup>  
*Power of Biometrics*

# Aadhaar Enable Biometric Attendance System



TCP/IP



4G



WiFi



GPS

Unit of Measure

No

No

No

No

No

No



Micro USB



Bluetooth



DC Charging



USB Link

IS 13252(Part 1):2018



BIS Approved Product



Safety Net Pass



Realtime Biometrics India (p) Limited

VISIT US : [WWW.REALTIMEBIOMETRICS.COM](http://WWW.REALTIMEBIOMETRICS.COM) | CUSTOMER SUPPORT NO : +91-8860 8860 86

+91-8860 8860 86

Store & Procurement Officer  
NEIGRIHMS Shillong-18





Ref. No : Tech/22-23/2568  
Dated : 04/11/22

To,  
The Deputy Director  
Neigrihms  
Mawdiangdiang  
Meghalaya

**Sub: Compliance for Bid No GEM/2022/B/2584417**

Dear Sir,

This has reference to the above mentioned subject we wish to mention that we comply with the following parameters.

Specifications: Android based tablet integrated with Biometric identification device, housed in rugged casing.

- o Should be STQC Certified Biometric Identification Device - Single Fingerprint Scanner : YES Complied
- o Finger-Print/Iris scanner Biometric device for Aadhar Authentication : YES Complied
- o With driver, in built : YES Complied
- o Template extractor : YES Complied
- o Software/SDK (mandatorily with license, if required) : YES Complied
- o Should have STQC Certificate number with mention of the STQC Certificate valid up to : 2024
- o Should be UIDAI Registered Device - certificate is to be attached : YES Complied
- o Position of Biometric Scanner in the System Fingerprint scanner should be ergonomically placed to support ease of usage for biometric attendance in standing posture of the users : YES Complied
- Casing
- Device Casing Material Other Tough Material : YES Complied
- Casing Thickness (mm) 5 : YES Complied
- Ingress Protection Rating IP 54 : YES Complied
- Drop Test Compliance for Casing from a height of 5 Meters : YES Complied
- o Should have Separate Charging Non USB Port Availability with AC: Adaptor : YES Complied
- o Green Resolution (Pixel) Min 1024 x 600 : YES Complied
- Processor Speed (GH,) Min 1.3
- o RAM (GB) .-Min 2 GB : YES Complied
- o Internal storage (GB):-min 16 GB : YES Complied
- Storage Expandability up to (Through micro SD Card) (GB) Min 32 : YES Complied
- o Number of USB Port-1 YES Complied
- o Number of Micro USB Port-1 YES Complied
- o Front Camera (Mega Pixel)-5 YES Complied
- o Sim Card Slot (Number) YES Complied
- o Battery Back up-600 (Minimum) (Minutes) YES Complied
- o Network connectivity-4G lite YES Complied

*[Signature]*  
Store & Procurement Officer  
NEIGRIHMS Shillong-18

o USB Cable Connectivity	YES Complied
o Data Support	YES Complied
o Internal Speakers-Yes	YES Complied
Orientation of the Tablet in Casing -Vertical	YES Complied
• Biometric Attendance System Specification	
LAN + Wifi 802.11b/g/n both	YES Complied
Standard + Micro Both	YES Complied
• Queue Throughout (Number of people to Mark attendance within One minute)-60	YES Complied
Miscellaneous	
o Micro USB host cable- Yes	YES Complied
o ROHS Compliance-Yes	YES Complied
o Certificate	
o Operating Temperature Range (Degree C)-0-50 deg	YES Complied
o Storage Temperature Range (Degree C)	YES Complied
o Operating Humidity (RH) %-30-90%	YES Complied
o On Site OEM Warranty(Year)-5 years	YES Complied

**In addition to the above mentioned specifications we would also mention that we would give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate of 5% of contract price per annum. CMC would include cost of all the spares including battery, Probes & upgradation of System Software & third party Software (Upload the undertaking).**

We are looking forward for your early decision which will receive our immediate action.

Yours Faithfully,

For, Techweb

**Authorised Sales & Service Dealer**

**RICOH**  
imagine. change.



**EXIDE**  
INDUSTRIES LIMITED

**Panasonic**

*Neelap*  
Store & Procurement Officer  
NEIGRIHMS Shillong-78





Zara's Arcade, Keating road,  
Shillong-1, Meghalaya.



+91-364-2221877

+91-9774025154

Ref. No : Tech/22-23/2568

Dated : 04/11/22

To,

The Deputy Director  
Neigrihms  
Mawdiangdiang  
Meghalaya

***Sub: Declaration for Cost of Spare parts***

Dear Sir,

This has reference to the above mentioned subject we wish to mention that we comply with the following parameters. We would like to clarify that

1. All spares , consumables/Accessories such as Adopters,battery related to these system must be Covered under warranty.
2. Necessary electrical point, Switches , sockets need for installation of these systems must be covered in this bid.
3. The bid include SITC of AEBAS systems & fibre optic cable (Supply ,Installation,testing & commissioning with laying Fiber optic cable (Armoured cable-12000 mtrs)& integration with NIC/NMC server /System

**In addition to the above mentioned specifications we would also mention that** all spare parts, consumables and accessories which are covered under warranty & CMC after warranty would be 5% of quoted value .

We are looking forward for your early decision which will receive our immediate action.

Yours Faithfully,

For, Techweb

Authorised Sales & Service Dealer

**RICOH**  
imagine. change.



**EXIDE**  
INDUSTRIES LIMITED

**Panasonic**

*Super Great*  
*bidder*  
Store & Procurement Officer  
NEIGRIHMS Shillong-1

## MII Deceleration

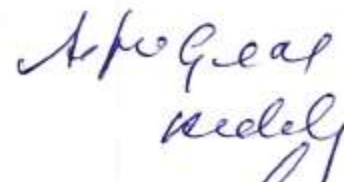
Date: - 02/11/2022

**Item:** Tablet Based Biometrics Attendance System**Bid Number:** GEM/2022/B/2584417

We Realtime Biometrics India Pvt Ltd, C-83, Ganesh Nagar, Pandav, Nagar Complex, Delhi-110092 confirmed that the offered product (Tablet Based Biometrics Attendance System) is having local content of 51% as per definition of local content given in Public Procurement (Preference to Make in India), order 2017 a amended from time to time and its subsequent Order/ Notification issued by concerned Nodal Minister for this specific Product Category.

**Realtime Biometrics India Pvt. Ltd.**

(Authorized Signatory)



Store & Procurement Officer  
NEIGHMS Shillong-18



Date:01/11/2022

**AUTHORIZATION CERTIFICATE**

This is to certify that **M/S TECHWEB** having Office Address C/O ZARA ARCADE, KEATING ROAD, SHILLONG, East having GSTIN **17AQLPS6658K2ZW** is our Authorized Dealer for our Attendance systems, Aadhaar Enable Devices & Infrared Thermometers for Govt. Tenders, GEM portal and provide material and services.

Valid till – 31/12/2022

Auth No: 2022/11/01/133

Realtime Biometrics India Pvt. Ltd.



(Authorized Signatory)

Store & Procurement Officer  
NEIGRIHMS Shillong-18